

## BTEC Level 3 Diploma in Healthcare Support Case Study

### Meet Kidist Waller...

I arrived in U.K in 2010 as an Immigrant age 35 from Ethiopia with no qualifications or work history and therefore very few opportunities. After 4 years of on/off agency work as a cleaner I had the good luck to be offered a position as a Domestic Assistant by Chorley & South Ribble Hospital trust.

I appreciated the working environment of the hospital and admired the work it does and soon realised that I needed qualifications to progress.

Whilst working at the hospital I took advantage of the trusts I.T. training schemes and did 6 months voluntary work as a Shadow Ward Clerk to gain experience.

I studied Maths and English to Level 2 Functional Skills and was then able to apply for the position of Pre - Nursing Apprentice, at this time I am 6 months in to my apprenticeship.

Since starting my employment at Chorley hospital, the N.H.S has given me Job security, a pension, training and opportunities to better my position. It has also given me a confidence in myself that I will use to the full to achieve my dream to be a nurse.